PARALYMPIC Athletes' Friends & Family Program GUIDE (AF&F)

English





RULES

- A) For all disciplines Athletes, their friends or family will have access to the official Paris 2024 ticketing website (with no limit of 2 tickets per athlete, no category imposed, no fixed purchase slots).
- B) For the following disciplines*: Para cycling track, Para equestrian, Para judo, Para taekwondo, Para triathlon, shooting Para sport, Para swimming, Para archery, Blind football, wheelchair fencing & wheelchair rugby & wheelchair tennis please first go to this <u>link</u>, if there is no availability, we invite you to use the specific URL AF&F, log in to their Paris 2024 account and enter a unique code (= accreditation number) to purchase their tickets for the session they compete in.

RULES

*The quota of RF&F programme tickets has already been set aside so even if the sport is sold-out on the general public ticketing website, RF&F will still be able to access those tickets using the URL and the athlete's accreditation number. Changes will be communicated by Paris 2O24 using the usual communication channels (NPC Relations, CTP, and the IPC Exchange). Tickets will then be made available for purchase, according to the purchase windows.

2 tickets for purchase per competing athlete per session, except for Para triathlon & shooting Para sport for which only 1 ticket is guaranteed for purchase per competing athlete per session.





PURCHASE WINDOW: for individual purchase via the specific URL

	Before 1st session	2 or + days before next session	1 day before next session	Day of next session
Purchase start time	Following the F-DRM	10:00 the day after the qualif. session	3 hours after the qualif. session	1 hour after the session ends
Purchase deadline	16:00 the day before the session		1.5 hours before the session begins	1.5 hours before the session begins**

**Except for sessions that have an interval of 3 hours or less between sessions (opening just after the qualifying session and closing 30 minutes before the beginning of the session)

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IMPORTANT INFORMATION

If you have bought 6 tickets for the same session, on the general public site or via the specific AFF URL, if you need to buy more tickets for the same session, you must change your profile and keep the tickets on another account.

For the final rounds, the accreditation number will work after the publication of the official results.





HOW TO LOG IN AND CREATE AN ACCOUNT?



Once you have your Athlete Friends and Family code (accreditation number) and the link to the online store, you'll be able to see all the sessions on the search page.

1- In the top right corner, you can log in or register for your ticketing account.

2- Enter your email address



3A- If you don't have an account, you'll need to enter your first and last name and choose a password.



PARIS 2024

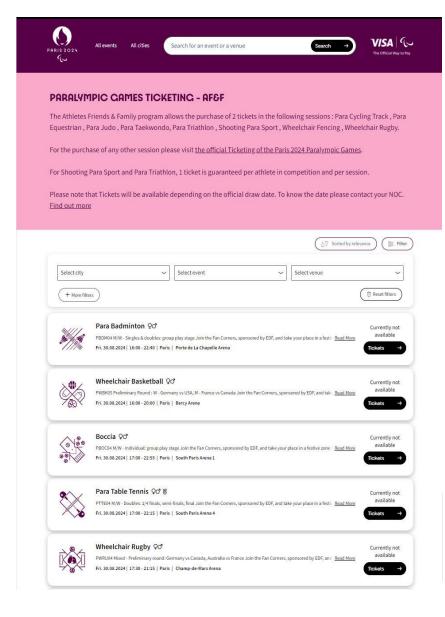
Happy to see you again!

Login

Password

Lforgot my password

3B- If you already have an account, simply enter your password.



HOW TO PURCHASE?

Once you have your Athletes Friends and Family code (accreditation number) and the link for web shop, you will be able to see all the sessions on the search page.

The family member or friend will access a dedicated Paris 2O24 Ticketing website. On the up-right corner, you can log in to your ticketing account. This is then the same account you will use to log into your Paris 2O24 Tickets App, where you will find your tickets for the session.

On this page, you can search, for an example, by the session code, session date and time or discipline.

After you have found your session – you can proceed by clicking on "Tickets"

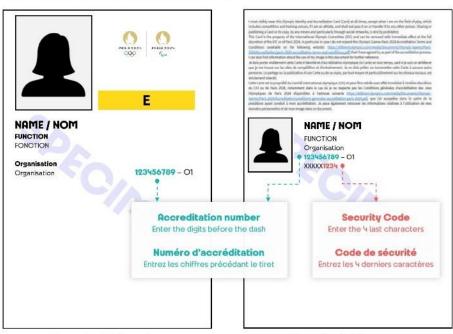


WHERE TO FIND MY ACCREDITATION NUMBER?

Accreditation number & security code are at the back of your printed accreditation

Le numéro d'accréditation & le code de sécurité se trouvent au dos de votre accréditation papier

Accreditation number: 7 first digits of your accreditation



Front / Recto

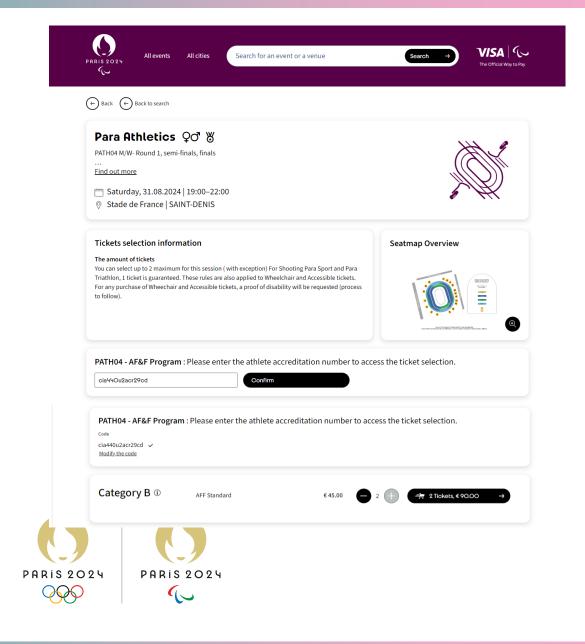
Back / Verso



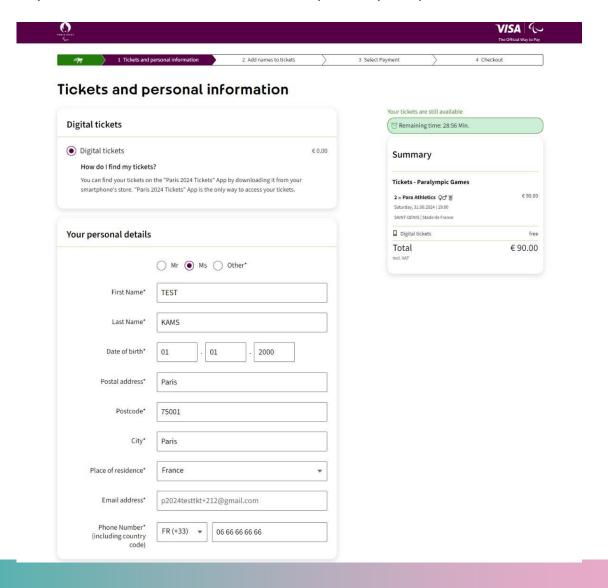


Once the session has been selected, they will enter their RF&F code – the athletes' accreditation number in the promotion code section. And then click on "Confirm".

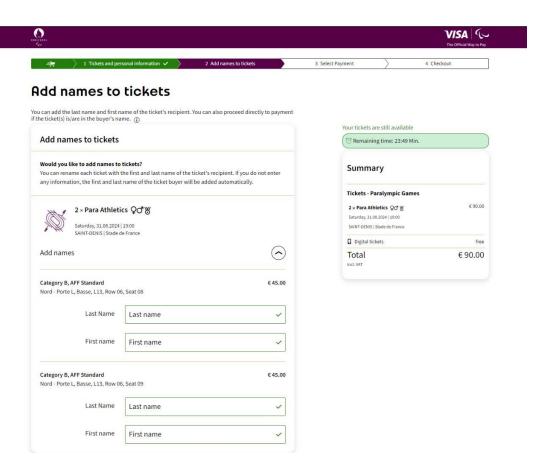
After you have entered the code, you will see the ticket types available for this code. You can select one ticket (or two, depending on the session). After you have made the selection, add the ticket to your shopping cart from the button.



Here you can check and confirm or update your personal information.



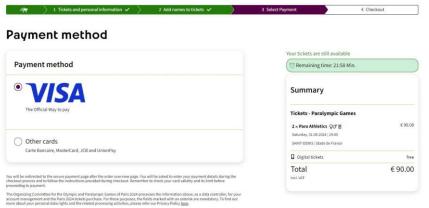
In this step, you can personalize the tickets, but this is not necessary. If you do not personalize tickets at this stage, the tickets are automatically personalized with the information you have on your Ticketing account

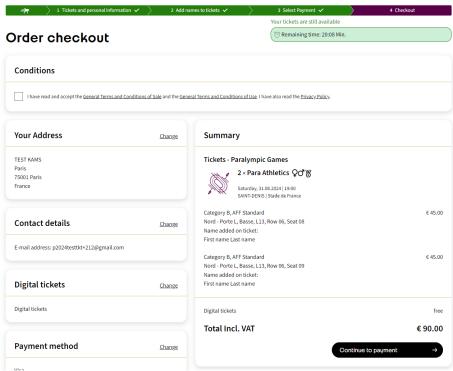






Once the user has added AF&F tickets to the shopping cart, they will need to check their personal information and proceed to payment. Payments can be made using a valid payment card (Visa preferred).



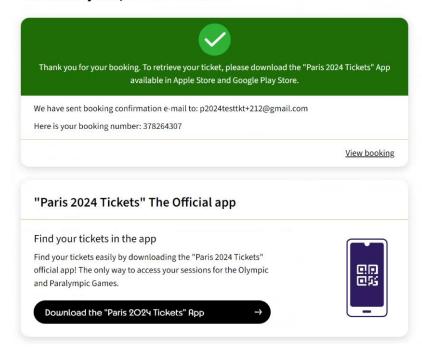






Congratulations!
Tickets confirmed will then be available on the Paris 2O24
Ticketing app using the same credentials.

Thank you, TEST KAMS







Once you have carted the tickets, you are directed to the checkout process.

